

C A R E E R O P P O R T U N I T Y



DEPUTY GENERAL MANAGER

CITY OF ONTARIO, CALIFORNIA / ONTARIO MUNICIPAL UTILITIES COMPANY

ANNUAL SALARY: \$188,302.40-\$250,598.40 DOE/DOQ

THE CITY OF ONTARIO, CALIFORNIA IS SEEKING AN INNOVATIVE DEPUTY GENERAL MANAGER to provide strategic leadership for the Ontario Municipal Utilities Company (OMUC), with primary oversight of water and wastewater operations, water production and quality, and engineering programs. This is a unique opportunity to shape the future of Ontario's utility services by advancing innovative infrastructure projects and fostering a culture of operational excellence. The Deputy General Manager will lead three division managers and up to 100 indirect staff, manage an operating budget of \$80–100 million, and collaborate on a \$375 million capital improvement program. The Deputy ensures the delivery of safe, reliable, and sustainable utility services to the community. The ideal candidate is a collaborative and visionary leader who thrives in a fast-paced, evolving environment and is deeply committed to advancing the City's mission and values. *Drive innovation, lead teams, and build sustainable solutions, apply today!*



CITY OF
ONTARIO

THE COMMUNITY

KNOWN AS THE “GATEWAY TO SOUTHERN CALIFORNIA,” Ontario, California, is a thriving hub of innovation and opportunity in the heart of the Inland Empire. With a population of approximately 187,000 and spanning 50 square miles, the city offers a perfect blend of urban convenience and suburban charm. Ontario’s strong economy is driven by key industries such as logistics, manufacturing, healthcare, and retail, with Ontario International Airport serving as a major access point for business and travel. Just 37 miles east of Los Angeles, the city also provides easy access to major destinations like Palm Springs and Anaheim. Ontario boasts vibrant attractions, including the Toyota Arena for concerts and professional sporting events, Ontario Mills Mall—Southern California’s largest indoor shopping destination with 28 million annual visitors—and abundant outdoor recreation in nearby parks and the San Gabriel Mountains. With ongoing infrastructure investments, affordable housing, and a business-friendly environment, Ontario continues to attract professionals, families, and entrepreneurs, making it one of Southern California’s most desirable places to live and work.



THE CITY

THE CITY OF ONTARIO IS GOVERNED by a council-manager system with an elected five-member City Council, serving as the legislative and policy-making body of the local government. The City has a proposed FY 2025-2026 budget of \$1.65 billion and 1,517 full-time staff, and is recognized as an Employer of Choice for two consecutive years. Founded as a Model Colony, based on innovation, planned development, community service and family values, the City of Ontario has become the economic heart of the region. The City Council is committed to maintaining Ontario’s leadership role in the Inland Empire by continuing to invest in the growth and evolution of the area’s economy while providing a balance of jobs, housing, and educational and recreational opportunities for their residents in a safe, well-maintained community.

[LEARN MORE ABOUT THE CITY](#)



THE ONTARIO MUNICIPAL UTILITIES COMPANY

THE ONTARIO MUNICIPAL UTILITIES COMPANY (OMUC) is the City of Ontario, California's public utility provider, delivering essential water and wastewater services to over 45,000 connections through more than 630 miles of water lines and 450 miles of sewer lines. OMUC provides safe, efficient, and economical production, transmission and distribution of the City's domestic water supply and uninterrupted wastewater collection services with an emphasis on excellent customer service, sustainability, and environmental stewardship. Through internal growth opportunities, such as leadership development programs, it fosters a positive, collaborative culture built on longevity, adaptability, and a commitment to serving the community's needs. OMUC has approximately 140 staff and a budget of \$168 million, and focuses on three key areas: ensuring the safety of drinking water, maintaining the reliability of water and sewer infrastructure, and promoting sustainable practices.

[LEARN MORE ABOUT OMUC](#)

[VIEW OMUC'S RECENT ACCOMPLISHMENTS](#)

[SEE THE ORGANIZATIONAL CHART](#)

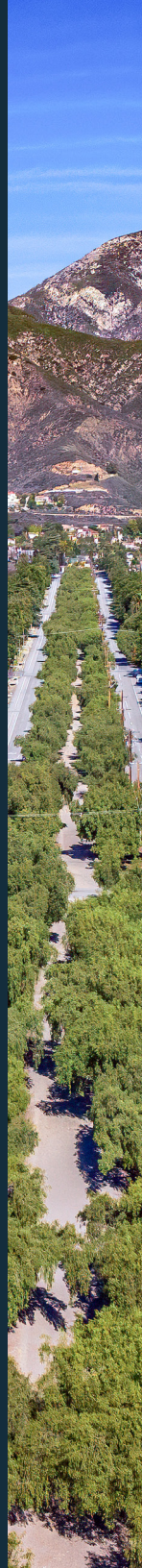


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THE JOB

THE DEPUTY GENERAL MANAGER PROVIDES STRATEGIC LEADERSHIP

for the water and wastewater operations, water production and quality, and engineering divisions of OMUC, ensuring the delivery of efficient, reliable, and high-quality water, wastewater, and engineering services. Reporting to the Utilities Assistant General Manager, the Deputy General Manager oversees three division managers and up to 100 indirect staff, while managing an operating budget of \$80–100 million and contributing to the execution of a \$375 million capital improvement program. This role supports senior leadership in advancing the City and Agency's mission, vision, and values by delivering exceptional service, maintaining regulatory compliance, exercising prudent fiscal management, and fostering effective collaboration with internal and external stakeholders. Key responsibilities include oversight of day-to-day operations for water distribution and wastewater collection system operations, infrastructure construction repairs, customer service, emergency response, directing infrastructure planning efforts, managing grant funding and reporting processes, representing OMUC in engagements with partner agencies, and driving the implementation of innovative technologies and programs such as AMI, ESRI Utility Network conversion, and OMUC's comprehensive asset management system.



THE IDEAL CANDIDATE

THE IDEAL CANDIDATE IS A FLEXIBLE, INNOVATIVE LEADER with extensive experience overseeing water operations and engineering functions in a complex, dynamic environment. They bring a comprehensive understanding of water distribution systems, treatment technologies, and the operational challenges inherent in delivering reliable utility services, along with the ability to ensure continuity of operations during emergencies. Ideally with a strong foundation in mechanical, chemical, or civil engineering, the successful candidate possesses deep knowledge of water and wastewater management, water resources, utility functions, and experience in implementing programs. They exemplify adaptability, embrace emerging technologies, and bring a forward-thinking, collaborative approach to leadership. This individual fosters strong, productive relationships across all levels of the organization, as well as with regional partners, developers, elected officials, and community stakeholders. They are an effective communicator, comfortable engaging diverse audiences through presentations to management cohorts, community leadership academies, department heads, and residents.



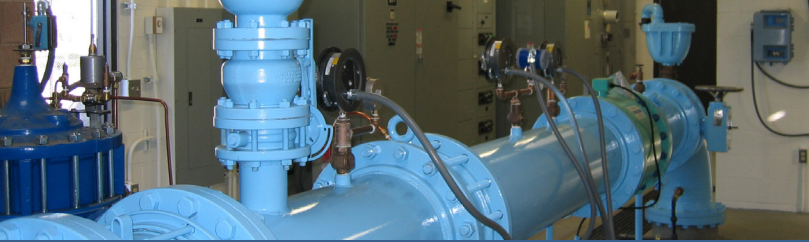
The ideal candidate will also have the following core competencies...

Problem Solving: Effectively identifies challenges, analyzes complex operational and engineering issues, and implements innovative, practical solutions to ensure service reliability and regulatory compliance.

Technical Expertise: Applies best practices and emerging technologies to advance organizational goals.

Financial Acumen: Aligns financial resources with strategic priorities and ensuring fiscal responsibility.

Relationship Building: Cultivates strong, collaborative relationships with staff, stakeholders, elected officials, regulatory agencies, and the community to foster trust and achieve shared objectives.



EMPLOYMENT STANDARDS

Any combination of experience and education that would likely provide the required knowledge and abilities is qualifying. A typical way to obtain the knowledge and abilities would be:

Education: Bachelor's degree or equivalent from an accredited college or university in Civil Engineering, Environmental Science, or a closely related field.

Experience: Five (5) years of progressively responsible management experience in water utility service, including utility engineering, utility operations, environmental programs, water production, water quality, water resources or a related field.

Professional Engineer (PE) License: Possession and maintenance of a valid Certificate of Registration as a professional Civil Engineer in the State of California. If licensed in another state, the candidate must obtain licensure in the State of California within 12 months of hire.

DESIRED

Education: Master's degree in Public Administration, Business, or a related field.

Experience: Possession and maintenance of a California State Water Resources Control Board (SWRCB) Water Distribution Operator Grade D2 and T2 certifications.

UPCOMING PROJECTS & OPPORTUNITIES

OPERATIONAL OPTIMIZATION. Refining operations and maintenance activities in water distribution and wastewater collections.

ONTARIO RANCH PROJECT. Planning and supporting infrastructure development for the large-scale Ontario Ranch community, ensuring utility systems meet future growth needs.

AMI & SMART METERING. Support the implementation of AMI technology to enhance water usage monitoring, efficiency, and customer service.

ESRI PLATFORM. Implementing the conversion to the new ESRI Utility Network GIS platform to modernize utility operations and improve data management.

ASSET MANAGEMENT PROGRAM. Advance a comprehensive asset management initiative to inventory, assess, and integrate infrastructure into master plans, improve lifecycle maintenance planning, enhance reliability, and ensure the long-term sustainability and cost-effectiveness of utility services

WATER INFRASTRUCTURE IMPROVEMENTS. Execute major upgrades to the City's water infrastructure, including pipelines, reservoirs, and wells, to ensure reliable service.

SEWER SYSTEM ENHANCEMENTS. Invest in sewer system lining, upsizing, and mainline improvements over the next five years to enhance capacity and resilience.

NEW RESERVOIR AND PIPELINE PROJECTS. Deliver critical water storage and conveyance infrastructure, including new reservoirs, pipelines, and related facilities.

RATE SETTING SUPPORT. Collaborate with administrative teams to validate data and support rate-setting efforts that align with financial and operational goals.

SALARY & BENEFITS

An annual salary of **\$188,302.40–\$250,598.40 DOE/DOQ**
PLUS an attractive benefits package that includes:

RETIREMENT: 2.5% @ 55 CalPERS formula for Classic members; 2% @ 62 CalPERS formula for new members. The City of Ontario participates in Social Security; employees pay a required retirement contribution of 6.2% of their applicable compensation.

MEDICAL, DENTAL, & VISION INSURANCE

LIFE and AD&D INSURANCE

SHORT- and LONG-TERM DISABILITY INSURANCE

DEFERRED COMPENSATION: 401(a) 3% City contribution with no match requirement. 457(b) also available.

9/80 WORK SCHEDULE

FLEXIBLE SPENDING ACCOUNTS

HOLIDAYS: 13 paid holidays per year.

MANAGEMENT LEAVE: 50 hours per year.

ANNUAL LEAVE: 192 hours accrued in years one to three of service.

EMPLOYEE ASSISTANCE PROGRAM

HEALTH & WELLNESS REIMBURSEMENT: \$1,000 per year.

AUTO ALLOWANCE: Monthly allowance up to \$350.

TUITION REIMBURSEMENT

VOLUNTARY BENEFITS

HOW *TO* APPLY

For first consideration,
apply by **AUGUST 19** at:

WBCP JOB BOARD



SECURE THE DATES. Round one virtual interviews will take place on **SEPTEMBER 10**. Finalists will move forward to round two in-person interviews on **SEPTEMBER 22**. *Selected candidates must be available for both days.*

QUESTIONS? Please contact your recruiter, **Levi Kuhlman**, with any inquiries:
541.664.0376 direct **866.929.9227** toll free
[**levi@wbcpinc.com**](mailto:levi@wbcpinc.com)